



## WORKSHOP AGENDA

### Product Roadmap Customer Workshop December 21<sup>st</sup> and 22<sup>nd</sup>, 2005 Vancouver & Calgary

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|--------------------|---|---------------------|
| <b>2:00 – 2:05</b> | <b>Introduction</b>   | <b>Jim Heaton</b>   |
| <b>2:05 – 2:30</b> | <b>VISUAL Enterprise Product Direction Overview</b><br><br>Learn about the Infor product direction and how .net with the MAPICS and Geac acquisition will impact the new products in the future.  | <b>Steve Bowles</b> |
| <b>2:30 - 3:00</b> | <b>Infor VISUAL Release 6.4 &amp; 6.5 (Overview)</b><br><br>6.4 introduced us to Workflow, Cost Simulations and 75 other enhancements. The new, in-depth product functionality of 6.5 gave us 25 user enhancement requests, such as export to Excel, Release 6.5 is also a technology update. | <b>Steve Bowles</b> |
| <b>3:00 – 3:15</b> | <b>Break</b>  |                     |
| <b>3:15 – 3:25</b> | <b>The Fundamentals of Application Erosion</b><br><br>Jim will introduce you the fundamentals of application erosion and how Shop 9000's Proactive Support group addresses this important business issue.   | <b>Jim Heaton</b>   |
| <b>3:25 – 3:45</b> | <b>Global Financials (New Product)</b><br><br>This session explores the benefits of migrating to VISUAL Financials Global Edition and outlines the differences between VF Global Edition and standard financials applications   | <b>Jim Heaton</b>   |
| <b>3:45 – 4:15</b> | <b>Visual Time and Attendance “New Product”</b><br><br>A functional overview of VISUAL Time and Attendance, a powerful and integrated attendance and labour-tracking module complete with adjustments and audit trail logging.  | <b>Steve Bowles</b> |
| <b>4:15 – 4:30</b> | <b>Conclusion</b><br><br>This will be an open forum for you to discuss your input on how we can better serve your organization and the Visual community in 2006   | <b>Jim Heaton</b>   |