

**Shop9000 Announces:
The 2005 Ontario User Group Meeting on Wednesday October 5, 2005**

Living Arts Center, 4141 Living Arts Drive, Mississauga, ON L5B 4B8,
Phone: 905-306-6180

This year's user conference features over 16 information sessions, which have been specifically designed to help Visual customers' staff improve their use of Visual Mfg to gain a competitive advantage in their marketplace.

Keynote speakers from Infor will discuss the company and product direction of Infor for the coming years.

With our commitment to the growth of your business, we have invited Bob McCulloch as one of our keynote speakers. He will summarize the Canadian Manufacturers Exporters (CME) Manufacturing 20/20 report. Bob, an independent management consultant, will discuss the results of the program including significant conclusions and recommendations reached by the participants.

Our User Group meeting offers users (maximum attendance of 4 persons per company) a full day of complimentary events including theatre style presentations to all in the morning, followed by a deluxe buffet lunch. Breakout training sessions begin at 11:00 am. and continue into the afternoon. There will be a refreshment break between the two afternoon break out sessions. At 4:15 be prepared to join us for a cocktail reception in the main lobby for everyone to enjoy.

7:45-8:30	Continental Breakfast and Check-in
8:30	Introduction and Review of Day's Agenda The theme of the day is "improving your bottom line by optimizing your use of Visual Mfg.
8:35	Keynote Speech by Infor Product direction, new technology, and changing industry trends in manufacturing and accounting software.
8:50	Introduction to the 20/20 Report During 2004, the Canadian Manufacturers and Exporters conducted practical research intended to determine what could be done to ensure that Canada maintained a vibrant manufacturing sector through the Year 2020. Jay Myers, Vice President and Chief Economist for the CME, was the executive responsible for Manufacturing 20/20. At this conference he will share the conclusions of the program in terms of where Canadian manufacturers need to concentrate their efforts to be successful in the coming years.
9:15	Visual Mfg. Software Release 6.4, 6.5, and Beyond Discussion of the top 10 changes to the 6.4, 6.5 versions
9:30	Shop 9000 Update, Local Service and Support Discussion of changes and growth within Shop 9000; OPV, staff, new products, new pricing.
9:45	Break - Continental Breakfast Served
10:00	Customer Awards Presentation of customer awards and acceptance speeches. Based on best practices by the hundreds of Visual Customers in Ontario
10:25	Tools for Increasing Revenue We often talk about the cost reduction capabilities of VISUAL. But what tools are available to help your team increase revenue.
10:45	Management Reporting Discuss the 6 ways to generate a management report with Visual

For further information and registrations, I am available at 519-578-2549, or by email at:
rferguson@shop9000.com

To register on line: <http://www.shop9000.com/support/register.asp?id=541>

Afternoon Breakouts: Explore “Best Practices” with other Visual Users.

Room #	First Session – 11:00 – 12:00	Second Session – 1:00 – 2:00	Third Session – 2:15 – 3:00	Fourth Session – 3:15 – 4:15
Main Room Royal Bank	<p>6.4 & 6.5 Release (ECN / Workflow and user enhancement requests)</p> <p>Description: This will be an in-depth review of 6.4 and 6.5 releases. This will include what is new in 6.5. and how 6.5 addresses the new technologies as well as new features and functions to simplify your use of Visual Manufacturing.</p>	<p>“Advanced” Scheduling</p> <p>Description: 1: Review of concurrent scheduling of material and resource availability. 2: Using the Throughput Window to access a variety of reports and inquiries, you can generate Actual or Expected Throughput reports, Utilization, Contention, and Material Constraint inquiries.</p>	<p>Technical (Com’s and Macros)</p> <p>Description: Explore ways to optimize the use of Visual Mfg., allowing each company to create its own customized routines and functions.</p>	<p>Management Reporting</p> <p>Description: The enterprise reporting software allows you to easily analyze and manage enterprise-wide and accounting-related data. Through VISUAL’s reporting software functionality, you can easily build customized queries and forms, define business graphics, and create complex cross-tabular reports. There are number of Tools that are available including for reporting, VBI, Crystal and Reports Pro</p>
Rogers Theatre	<p>Executive Infor briefing</p> <p>Description: Infor’s management team will discuss their market strategy for Visual Manufacturing and other ERP and related applications. Topics will include product direction, Infor’s commitment to their customers and long-term vision of the software industry.</p>	<p>Executive Infor briefing</p> <p>Description: Infor’s management team will discuss their market strategy for Visual Manufacturing and other ERP and related applications. Topics will include product direction, Infor’s commitment to their customers and long-term vision of the software industry.</p>	<p>Executive Infor briefing</p> <p>Description: Infor’s management team will discuss their market strategy for Visual Manufacturing and other ERP and related applications. Topics will include product direction, Infor’s commitment to their customers and long-term vision of the software industry.</p>	<p>Implementation Essentials</p> <p>Description: This will be an in-depth review of the Implementation Essentials. Topics will include Change Management, software tools to manage your project and techniques to keep your project on time and on budget.</p>
Bank of Montreal Room	<p>Executive CME 20/20 Summary</p> <p>Description: During 2004, the Canadian Manufacturers and Exporters association conducted practical research intended to determine what could be done to ensure that Canada maintained a vibrant manufacturing sector through the Year 2020. The program was called Manufacturing 20/20. During the year, the CME held 65 meetings across Canada with over 900 senior manufacturing executives and a further 33 community meetings with more than 2,500 manufacturers and stakeholders, including representatives from community colleges; municipal, provincial and federal governments; suppliers to the industry; and research institutions. The program also collected input from 15 industry associations and surveyed over 800 manufacturers.</p> <p>An independent management consultant, Bob McCulloch facilitated over 30 of the meetings with manufacturing executives and other community stakeholders. In this session, Bob will talk about the results of the program and significant conclusions and recommendations reached by the participants.</p>	<p>Executive CME 20/20 Summary</p> <p>Description: During 2004, the Canadian Manufacturers and Exporters association conducted practical research intended to determine what could be done to ensure that Canada maintained a vibrant manufacturing sector through the Year 2020. The program was called Manufacturing 20/20. During the year, the CME held 65 meetings across Canada with over 900 senior manufacturing executives and a further 33 community meetings with more than 2,500 manufacturers and stakeholders, including representatives from community colleges; municipal, provincial and federal governments; suppliers to the industry; and research institutions. The program also collected input from 15 industry associations and surveyed over 800 manufacturers.</p> <p>An independent management consultant, Bob McCulloch facilitated over 30 of the meetings with manufacturing executives and other community stakeholders. In this session, Bob will talk about the results of the program and significant conclusions and recommendations reached by the participants.</p>	<p>Executive CME 20/20 Summary</p> <p>Description: During 2004, the Canadian Manufacturers and Exporters association conducted practical research intended to determine what could be done to ensure that Canada maintained a vibrant manufacturing sector through the Year 2020. The program was called Manufacturing 20/20. During the year, the CME held 65 meetings across Canada with over 900 senior manufacturing executives and a further 33 community meetings with more than 2,500 manufacturers and stakeholders, including representatives from community colleges; municipal, provincial and federal governments; suppliers to the industry; and research institutions. The program also collected input from 15 industry associations and surveyed over 800 manufacturers.</p> <p>An independent management consultant, Bob McCulloch facilitated over 30 of the meetings with manufacturing executives and other community stakeholders. In this session, Bob will talk about the results of the program and significant conclusions and recommendations reached by the participants.</p>	<p>Costing and audit tools</p> <p>Description: This session describes the methods used to audit the costing and accounting data to identify cost exceptions, reconcile inventory, and balance the books.</p>

Join us to meet and mingle with other Visual Mfg. Customers

Continental breakfast will be served between 7:45 – 8:30 am, and again at 9:30.

Lunch will include a full deluxe buffet for your enjoyment prior to the afternoon breakout sessions.

Refreshments are to be served between first & second afternoon break out sessions.

Cocktail Reception (free for all Shop 9000 customers) will begin at 4:15 – 6:00 pm in the main foyer.