

Infor Invites you to a Canadian Infor ERP VISUAL Customer Summit

Join us for an interactive and informative session on the latest Infor ERP VISUAL initiatives and product direction. Infor ERP VISUAL continues to be a leading ERP solution that focuses solely on the manufacturing industry. Learn how new capabilities such as Infor MyDay is making your ERP VISUAL investment more powerful than ever, and how you can tailor ERP VISUAL for each role or resource for optimal performance. Infor remains committed to the on-going enhancement of ERP VISUAL, and is pleased to present product release plans and local support plans for 2010 and beyond as well as a forum for open discussion. In addition we will be announcing our winter promotion programs.

Date: Thursday, January 14, 2010

Time: 7:30am to 12:00pm

Place: Infor Canada | 250 Ferrand Drive, 9th Floor | Toronto, ON, M3C 3G8 | Tel: 416.421.6700

Agenda:

7:30am – 8:00am	Registration and Continental Breakfast
8:00am – 8:30am	Keynote – Rick Hennessy, Regional Vice President, Infor <ul style="list-style-type: none"> State of the company address on Infor ERP VISUAL's position in the Canadian marketplace; including ERP VISUAL's future in the Infor product family, the re-establishment of Shop9000 as an Infor partner, and Infor's commitment to the Canadian Infor ERP VISUAL community.
8:30am – 9:15am	Infor ERP VISUAL Roadmap <ul style="list-style-type: none"> Danna Nelson, Infor ERP VISUAL Product Manager, will present the latest ERP VISUAL roadmap, and provide insight into upcoming product releases.
9:15am – 10:15am	Technology 2010 - What is available now? <ul style="list-style-type: none"> <i>Communications</i> - Net books connected over the internet via Rogers High Speed Stick, with part lookup and Order Entry connected to ERP VISUAL. For Customer service and sales staff. <i>Customer Presentation</i> – Merco discusses management reporting tools. <i>SharePoint WSS</i> – Document management tools
10:15am – 10:30am	Break
10:30am – 10:45am	Government Funding for Canadian Manufacturers <ul style="list-style-type: none"> HST Changes, R&D claims, Yves Laundry , Training grants
10:45am – 11:30am	Year & Month End <ul style="list-style-type: none"> Closing Procedures and reporting
11:30am – 12:00pm	Customer Open Forum – Panel Discussion <ul style="list-style-type: none"> Rick Hennessy - Regional Vice President, Infor Jim Heaton – President, Shop9000 Danna Nelson – Infor ERP VISUAL Product Manager, Infor

We look forward to having your participation at this important customer gathering.

Sincerely,

Rick Hennessy

Regional Vice President | **Infor** | 978.681.8599 | rick.hennessy@infor.com