

Spinrite

June 15, 1999

Mr. Jim Heaton
Shop 9000 Sales Inc.
36 Glengowan Road
Toronto, ON M4N 1E8

Dear Jim:

We have been live on the VISUAL system for just over two months. I would like take this opportunity to praise the efforts of your implementation team and methodology - **Swift TRAC**.

Spinrite is a textile manufacturer located in the town of Listowel, Ontario. We manufacture and supply yarn products to major clients including Zellers and Walmart. We are a very diverse group and we do a lot of transactions.

Shop 9000 provided Spinrite a great implementation in every respect. We were able to implement many modules of the system using a controlled and organized approach and it came in on time and on budget!

Since the implementation ran quickly and efficiently we are able to use many modules that the system offered, and because of that we are already reaping many of the benefits of the system.

The modules we are currently using include:

- Labor ticket entry
- Material Resource Planning (MRP)
- Full integration with EDI
- Full integration with Financials
- Customer Order Entry
- Shipping Entry

The major benefit of the VISUAL system is the integration. Our old system had a lot of sub systems, which were all running independently. The VISUAL system has streamlined 3 5 our operation. EDI also plays a major role in our business as all of our Walmart and Zellers orders are received through EDI

In closing Jim, we are very happy with VISUAL Manufacturing and the services provided by Shop 9000. I would be pleased to recommend the system to other manufacturers.

Yours truly,



Louisa Jewell

SPINRITE INC.
BOX 40, LISTOWEL
ONTARIO, CANADA
N 4 W 3 H 3

PHONE (519) 291-3780
FAX (519) 291-3232

P. O. BOX 435
378 NIAGARA STREET
LOCKPORT, NY 14094